

Bring Clarity to Your Connected Workplace

THE CHALLENGES

-  No central visibility of voice, video, mobile, or meetings.
-  Inaccurate billing and cost allocation.
-  Poor quality monitoring leaves issues unresolved.
-  Compliance gaps and undetected fraud risks.
-  Difficult tracking of devices, SIMs, and licenses across the organization.

BUSINESS IMPACT

-  Cut telephony budgets by up to 30% through optimized allocation and lifecycle visibility.
-  Make smarter, faster decisions with reliable insights.
-  Reduce manual workload with automated reporting and asset tracking.
-  Enhance service quality and employee experience.

HOW ANALYTICS HELPS

- Real-Time Monitoring:** Track usage across platforms and channels from one dashboard.
- Advanced Reporting:** 40+ prebuilt reports plus custom dashboards with live KPIs.
- Automated Billing:** Call Detail Records ensure accurate cost allocation and eliminate discrepancies.
- Fraud & Compliance Alerts:** Detect anomalies instantly and prevent risks.
- SBC & Contact Center Insights:** Monitor adoption, queues, and call quality to improve user experience.
- Asset & Lifecycle Management:** Track devices, SIMs, licenses and subscriptions. Assign costs to departments. Identify unused or inactive resources for optimization.

INDUSTRIES SERVED



**See More.
Decide Smarter.**